

DC Area Business Objects Users Group Meeting

May 19, 2004

User Interest Survey

Summary: In the past, the DC Area Crystal Users' Group sought to provide a forum that benefits the users of Crystal's products. With the merger of Business Objects, an expanded product set is rapidly unfolding. The DC Area Business Objects Users' Group seeks to continue providing users support as they continue to transition across product sets. Please take the time to share with us your preferences and expectations as they relate to this group. **THAANNKSS!!**

What's Your Line?

- Crystal Report Writer 26
- Crystal Enterprise Administrator 14
- Reporting 22
- Query & Analysis 19
- Performance Management 07
- Database Administrator 15
- Database Developer 21
- Business Analyst 07
- Business Manager 02
- Technical Manager 08
- Business Executive 01
- **Web Application Developer 01**
- **System Analyst 01**
- _____

Crystal Enterprise:

- Business Views – BOBJ Universe 09
- Migrating to CE v10 19
- Repository 11
- Auditing 06
- Reporting Meta Data 10
- MS Excel Integration 16
- Administering Users & Groups 15
- Delivering and Scheduling 20
- _____
- _____

Crystal Reports:

- Using the Report Expert 23
- Using variables 20
- Cross Tab Reports 19
- Linking Sub-Reports 22
- Conditional Sections & Formats 19
- Using Variables 15
- **Custom T-SQL, SP 01**
- **Keep Crystal from changing SQL statements 01**
- **Charts 01**

Future Host Sites

- In DC 18
- In VA Suburb 16
- In MD Suburb 19
- Suggested Site(s):
- **Lancaster, PA 01**
- **Anywhere 01**
- _____
- _____

Web Intelligence (Web ee)

- Interactive Ad hoc tool 19
- Integrates with Crystal Reports 22
- Drill down and across 12
- _____
- _____
- _____

Enterprise Performance Manager

- Goal Management 04
- Scorecards 08
- Dashboards 13
- Collaboration 04
- _____

Data Integrator

- ETL 13
- Meta Data Management 10
- Scheduling 11
- _____

Indicate your Interest Level

Topic	Strong	Medium	Light	None
Crystal Reports	28	9	3	0
Crystal Analysis	10	12	8	6
Crystal Enterprise	20	14	5	0
Ad hoc query and analysis	20	10	3	1
Enterprise performance management (dashboards, scorecards, etc.)	8	13	8	7
Educational sessions on BI topics and trends, high-level business solutions using BI, etc	10	15	8	5
Case study sessions on actual customer solutions / deployments with our products	10	19	7	5
Informational “what’s new” sessions on the latest product releases and service offerings	16	10	8	2
Tips and techniques sessions on how to better use our report authoring products	24	9	5	1
BI administration sessions on deployment, performance tuning, migrations, etc.	16	9	8	4
Data management and integration sessions (ETL, data marts, metadata, etc.)	13	12	10	3
Application development / customization sessions	17	11	6	3
Informational sessions on complementary 3rd-party products and services	9	13	12	4

Please provide any other feedback that will help us meet your expectations in terms of topics, presenters, procedures, interactions and so on...

- **An online forum focused on the DC area users group would be beneficial**
- **Topic – Setting up servers for email distribution of reports through Enterprise**
- **Certification efforts / tracks for Enterprise Admins. Email comments to IELIKYA@yahoo.com**
- **Scheduling report in version 9 advanced 2 version 9 CE. What is the real difference? Han.pham@T-REX.TV**

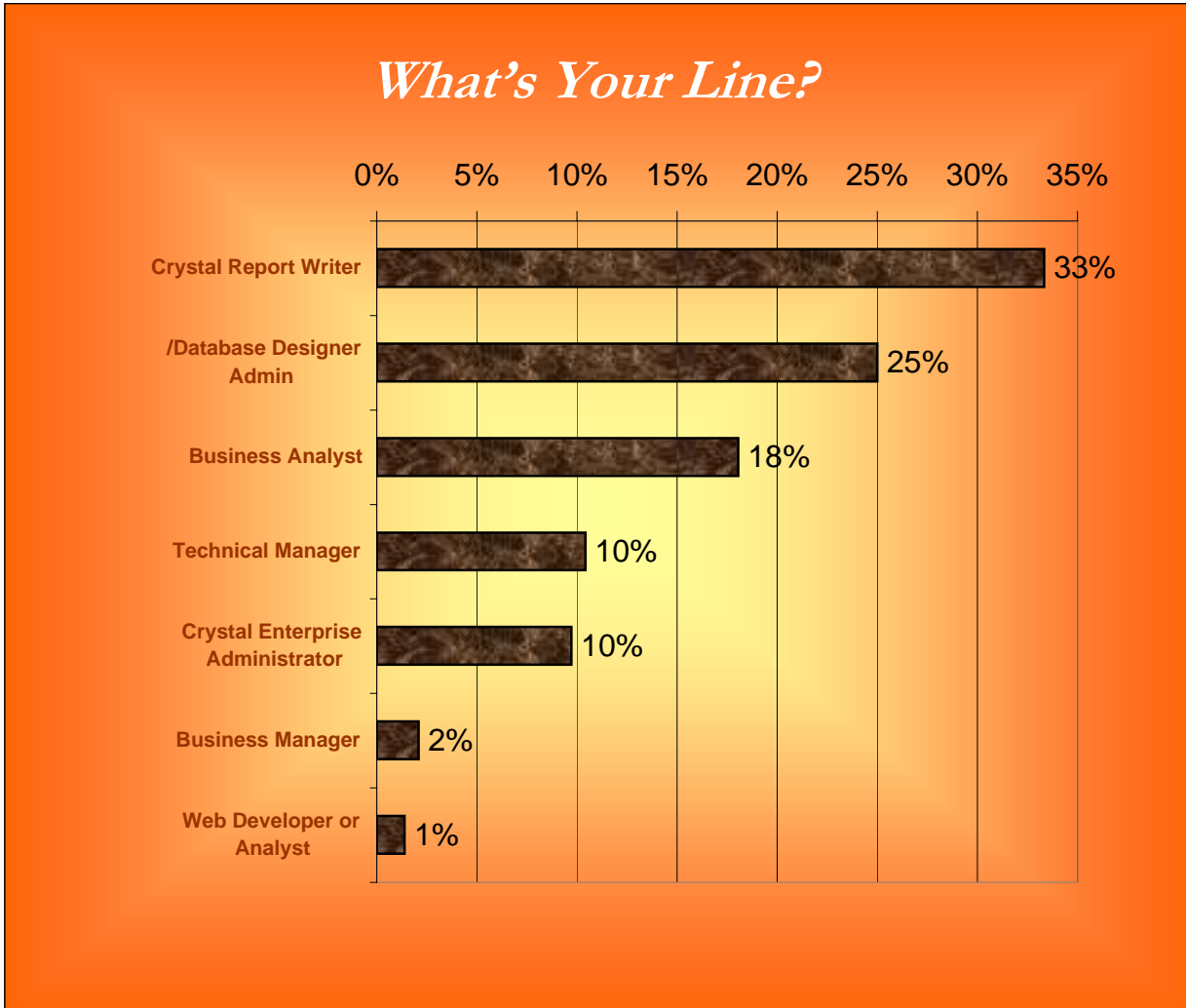
Indicate Your Interest Level

May 19, 2004

	Topic	Strong	Medium	Light	None
1	Crystal Reports	70%	23%	8%	0%
2	Tips and techniques sessions on how to better use our report authoring products	62%	23%	13%	3%
3	Crystal Enterprise	51%	36%	13%	0%
4	Ad hoc query and analysis	59%	29%	9%	3%
5	Application development / customization sessions	46%	30%	16%	8%
6	Informational "what's new" sessions on the latest product releases and service offerings	44%	28%	22%	6%
7	BI administration sessions on deployment, performance tuning, migrations, etc.	43%	24%	22%	11%
8	Data management and integration sessions (ETL, data marts, metadata, etc.)	34%	32%	26%	8%
9	Crystal Analysis	28%	33%	22%	17%
10	Educational sessions on BI topics and trends, high-level business solutions using BI, etc.	26%	39%	21%	13%
11	Case study sessions on actual customer solutions / deployments with our products	24%	46%	17%	12%
12	Informational sessions on complementary 3rd-party products and services	24%	34%	32%	11%
13	Enterprise performance management (dashboards, scorecards, etc.)	22%	36%	22%	19%

D.C. Area Business Objects Crystal Users Group

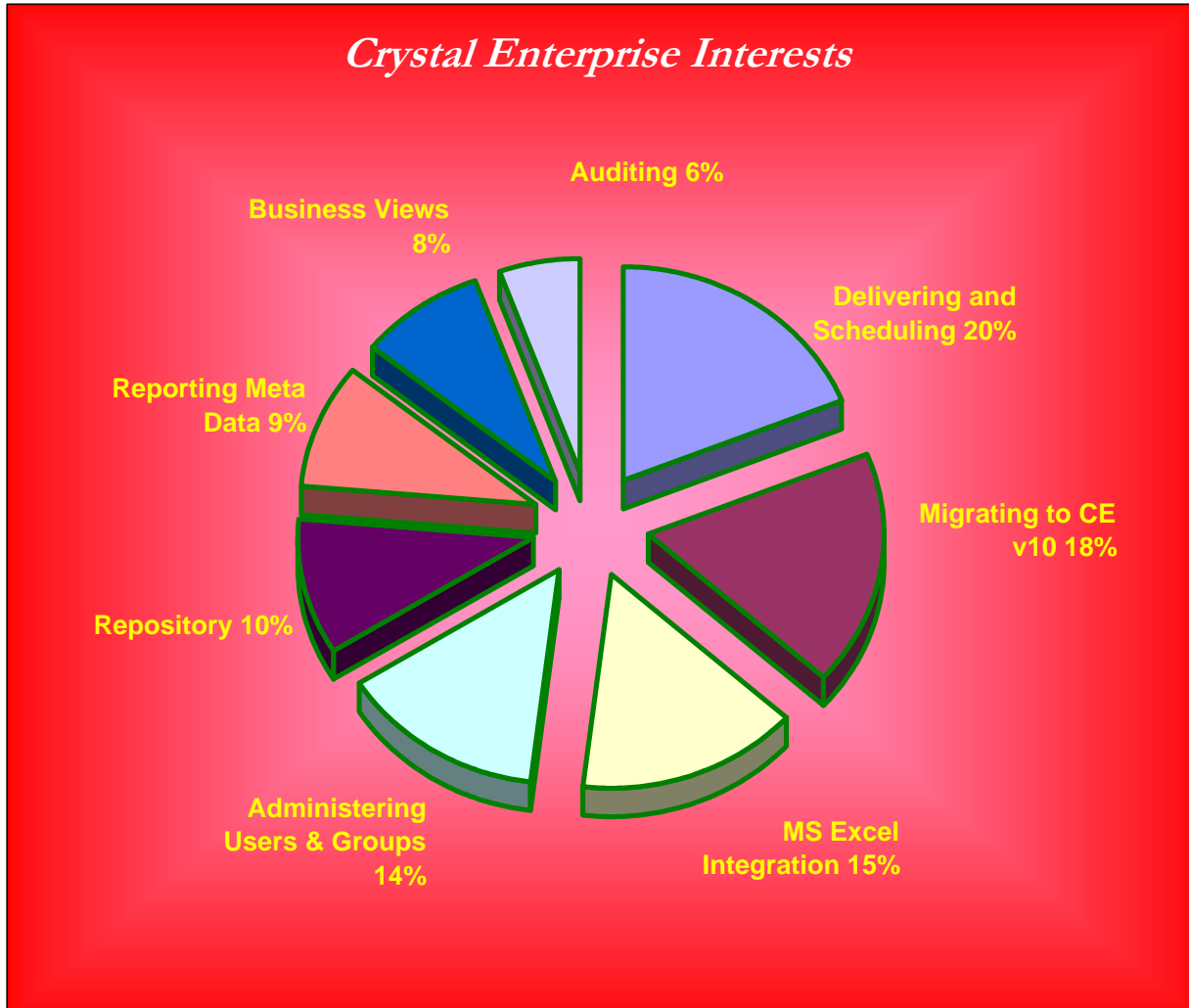
Membership Interest Survey
 May 19, 2004



	What's Your Line?
Crystal Report Writer	33%
Database Designer / Admin	25%
Business Analyst	18%
Technical Manager	10%
Crystal Enterprise Administrator	10%
Business Manager	2%
Web Developer or Analyst	1%

Membership Interest Survey

May 19, 2004

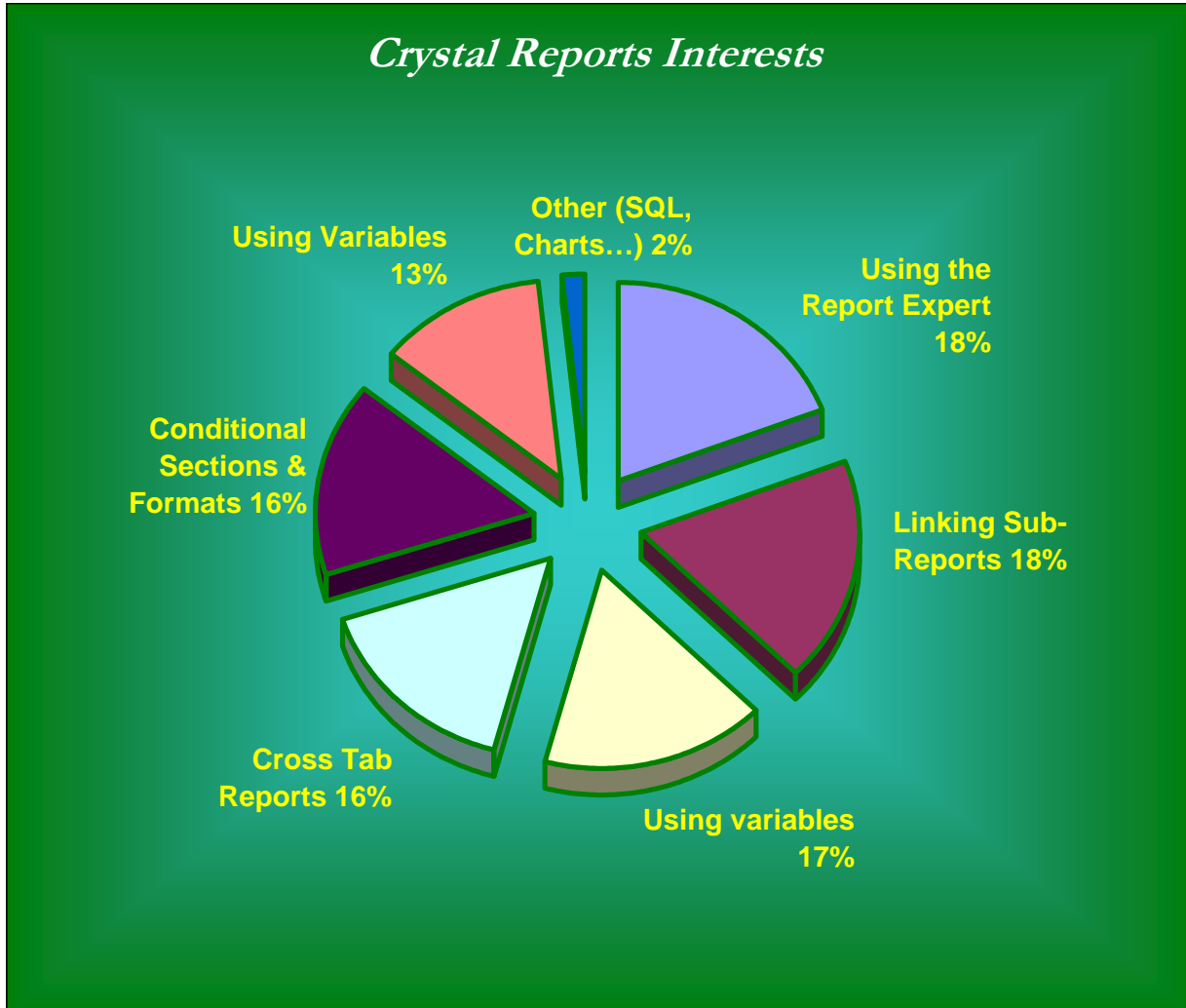


	Crystal Enterprise Interests
Delivering and Scheduling	20
Migrating to CE v10	19
MS Excel Integration	16
Administering Users & Groups	15
Repository	11
Reporting Meta Data	10
Business Views	9
Auditing	6

D.C. Area Business Objects Crystal Users Group

Membership Interest Survey

May 19, 2004

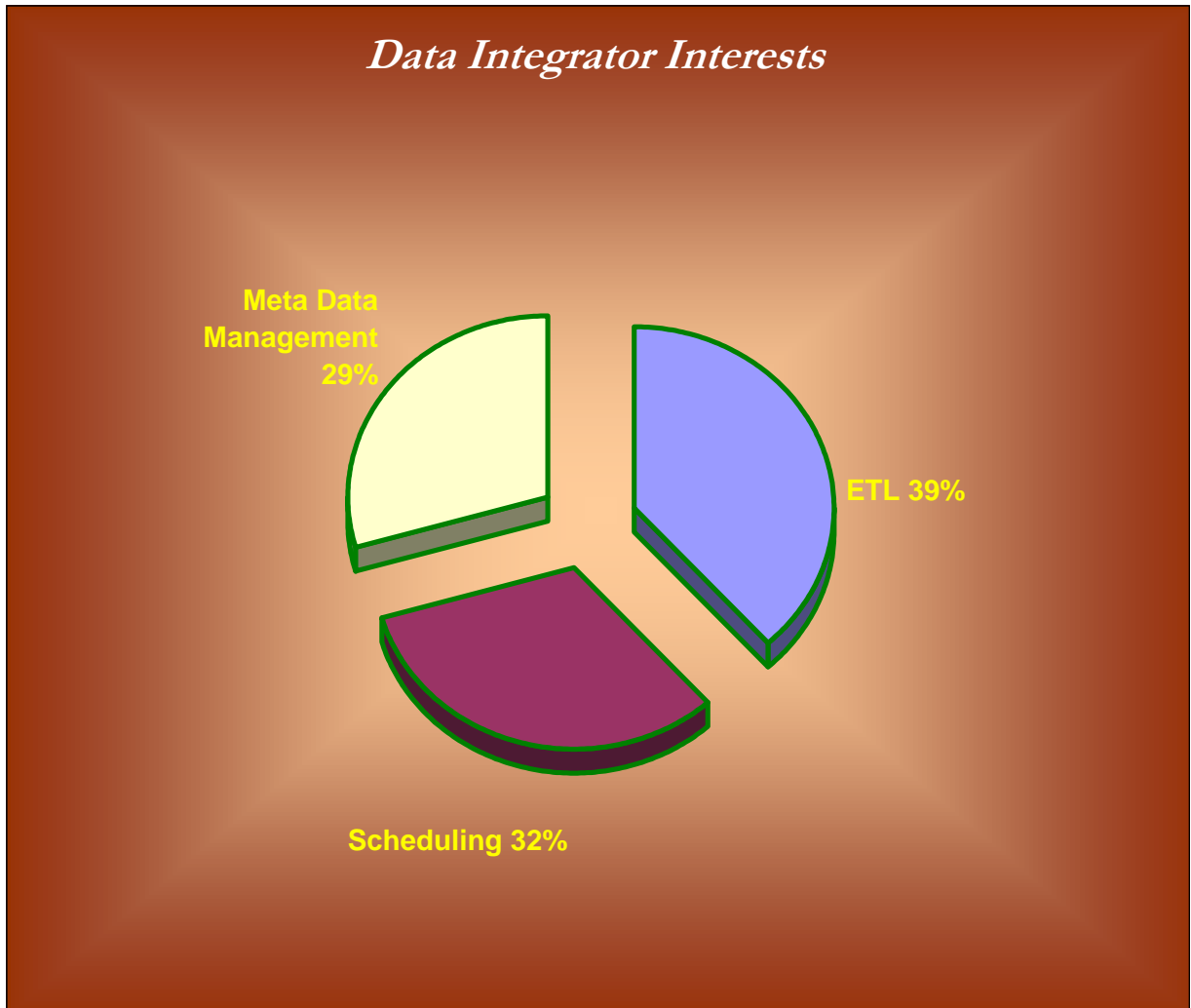


	Crystal Reports Interests
Using the Report Expert	23
Linking Sub-Reports	22
Using variables	20
Cross Tab Reports	19
Conditional Sections & Formats	19
Using Variables	15
Other (SQL, Charts...)	2

D.C. Area Business Objects Crystal Users Group

Membership Interest Survey

May 19, 2004



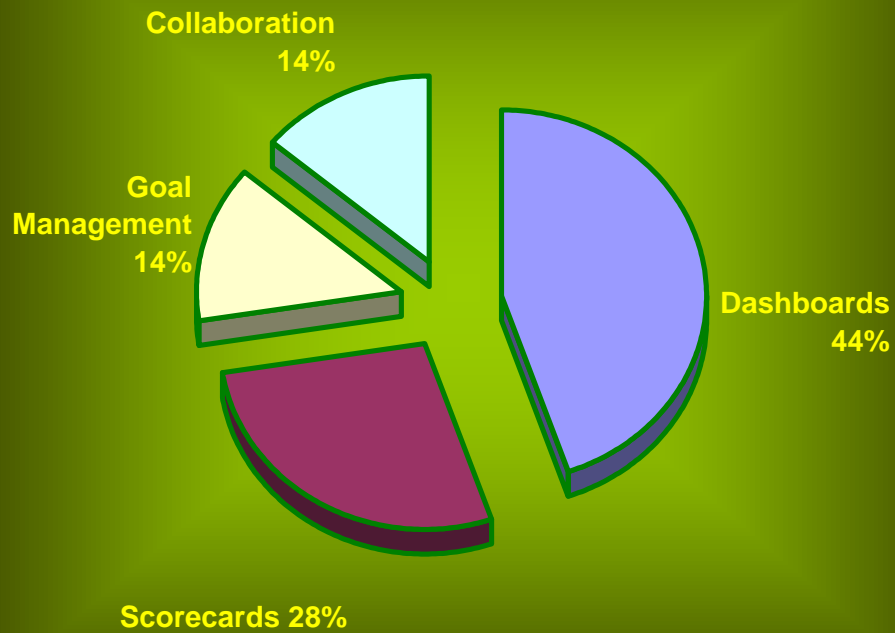
	Data Integrator Interests
ETL	13
Scheduling	11
Meta Data Management	10

D.C. Area Business Objects Crystal Users Group

Membership Interest Survey

May 19, 2004

Enterprise Performance Manager Interests

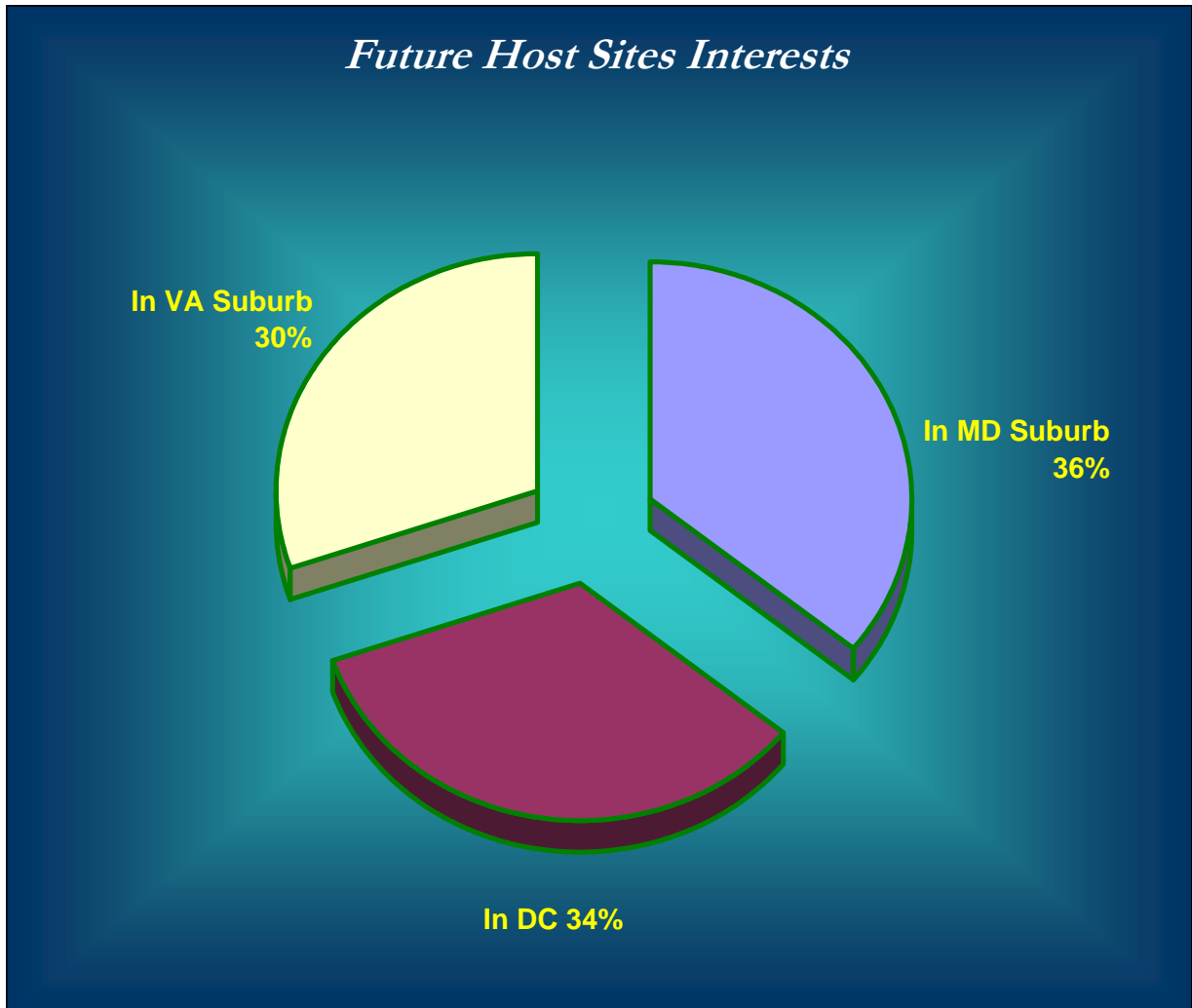


Enterprise Performance Manager Interests	
Dashboards	13
Scorecards	8
Goal Management	4
Collaboration	4

D.C. Area Business Objects Crystal Users Group

Membership Interest Survey

May 19, 2004

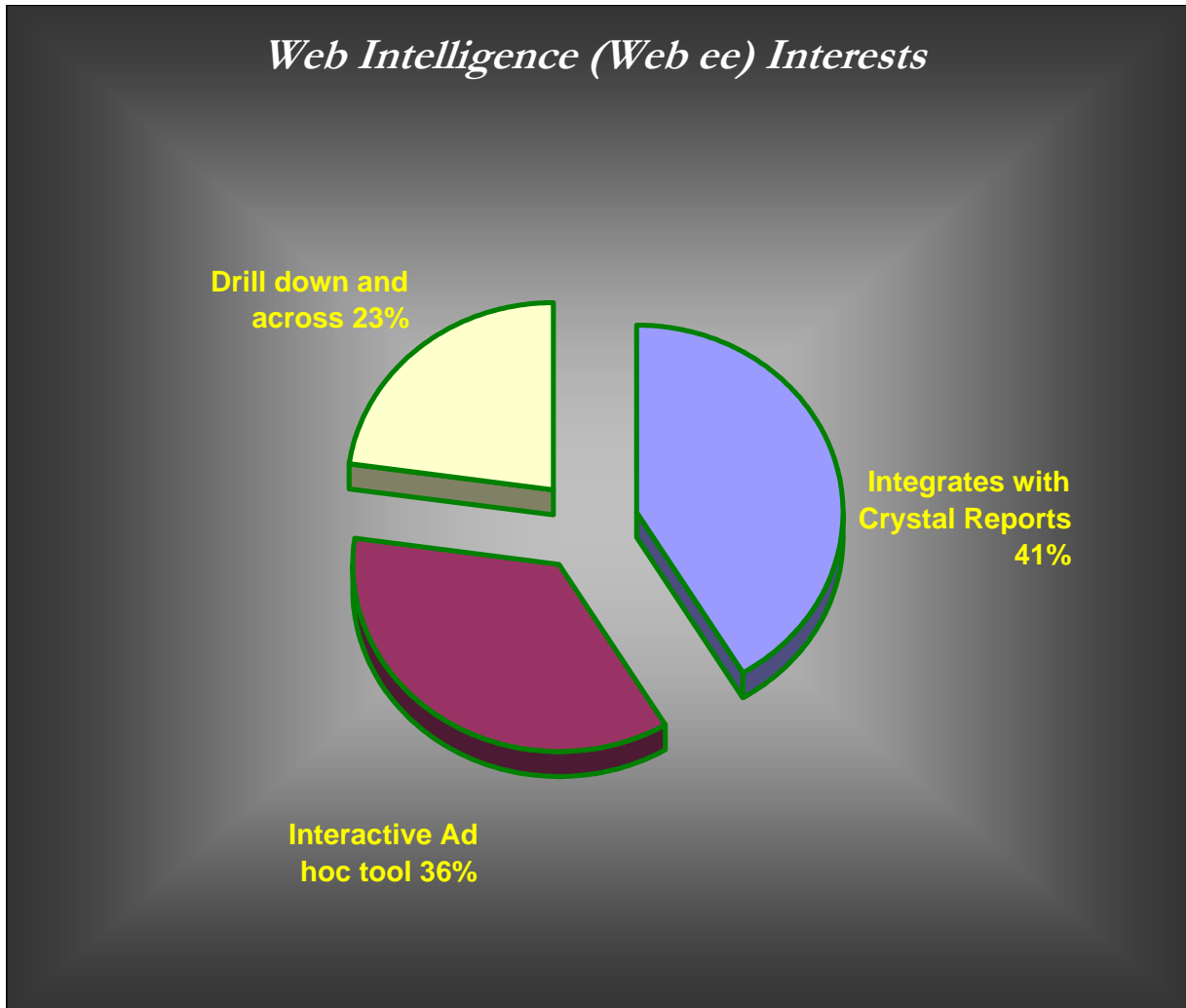


	Future Host Sites Interests
In MD Suburb	19
In DC	18
In VA Suburb	16

D.C. Area Business Objects Crystal Users Group

Membership Interest Survey

May 19, 2004



Web Intelligence (Web ee) Interests	
Integrates with Crystal Reports	22
Interactive Ad hoc tool	19
Drill down and across	12

D.C. Area Business Objects Crystal Users Group